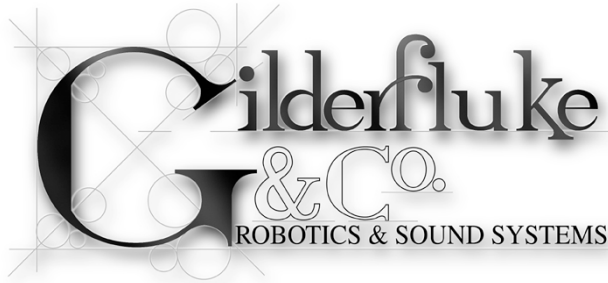


205 South Flower Street
Burbank, CA 91502
USA
T 818.840.9484
F 818.840.9485
sales: lisaf@gilderfluke.com
www.gilderfluke.com



7041 Grand National Drive
Suite 128d
Orlando, FL 32819
USA
T 407.354.5954
F 407.354.5955
sales: toni@gilderfluke.com
www.gilderfluke.com

Damaged Packages/Claims

If you receive merchandise that has been damaged in transit, it is important to keep the shipping carton, packing material and parts intact. Please contact a Gilderfluke & Co. Customer Service representative immediately to initiate a claim (818.840.9484). **DO NOT** send the package back without first speaking to a Gilderfluke & Co. representative.

If anyone in your company decides to send the package back BEFORE speaking with a Gilderfluke & Co. representative, you will have forfeited your ability to receive reimbursement for your package from the courier.

If you have not contacted a Gilderfluke & Co. representative within three (3) days after receipt of the package has been verified, you may have forfeited your ability to receive reimbursement for your package from the courier.